



## The end of a tough year

It is fair to say that hospitality and class 4 sectors have faced another extremely difficult year in 2021, due to the ongoing impacts of the COVID-19 pandemic. The impacts have been particularly felt in Auckland (which was in an effective lockdown for 107 days, and more recently parts of the Waikato). Recovery to normal business operations will be a challenge for you, our venue operators. As venues settle into the new traffic light system and deal with new variants, we expect there will be new challenges ahead in 2022. I am cautiously optimistic that we are now in a better position to weather future COVID-related storms.

While the traffic light system offers some reprieve, we understand that times are still hard for the hospitality sector. NZCT's Operations team continue to be here to support you and your gaming operation, as and when required. Please don't hesitate to reach out.

This year's events have meant that our funds distribution to the community have been a little lower than we would have expected. Despite that, I am proud to tell you in 2020/21 we distributed \$42.3 million through 1,889 grants to amateur sports clubs, rescue and life-saving services, education, health, the arts, and cultural and community groups across New Zealand.



This result would not have been possible without the support, dedication and hard work of you, our venue operators, managers and staff, especially through this most difficult of times, so we offer a huge thank-you on behalf of everyone at NZCT. We simply could not do this without you.

Best wishes from the NZCT team to you and your families for a safe enjoyable and prosperous holiday period and we hope a more settled 2022.

Mike Knell  
Chief Executive

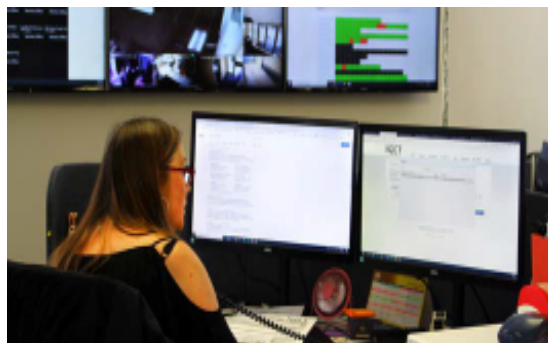
## Banking over the Christmas and New Year period

With the summer holidays fast approaching, it is a good time to highlight banking timeframes for the Christmas and New Year period. As you will be aware, the banking due dates over this period are affected by the public holidays between 24 December and 5 January. The banking due dates are:

- week ending 19 December 2021 due 24 December 2021
- week ending 26 December due Tuesday 11 January 2022
- week ending 2 January 2022 due Tuesday 11 January 2022
- week ending 9 January 2022 due Friday 14 January 2022 (as normal).

However, some venues must bank earlier to comply with their licence conditions or as agreed with NZCT. In general, we suggest that you take advantage of all opportunities to bank through the period to reduce the risk of theft and, most importantly, harm to staff from having large amounts of cash on the premises.

## Service desk operating as usual over the holiday period



One of our friendly helpdesk team members will be available on 0800 247583 throughout the holiday season to respond to your gaming needs.

## Advertising jackpots is illegal

If you advertise your venue's entertainment offering through a website and/or social media, you need to be aware that Regulations 9 and 10 of the Gambling (Harm Prevention and Minimisation) Regulations 2004 specifically restrict any jackpot advertising. The word 'jackpot' cannot be published in a way that explicitly or implicitly conveys the impression that there is a gaming machine jackpot at the venue.

## Auckland Sport gets Aktive Again – Community led support at its best

Aktive who are Sports NZ's and Auckland Council's partner in getting more people active received a grant of \$85,760 from NZCT for eight hundred return to play starter packs, including face masks and hand sanitizer. Each pack contains one box of sanitiser (24 bottles) and four boxes of masks (200 total) We are pleased to have assisted Aktive and its wider network to enable the safe return of play, active recreation, and sport in Auckland Tāmaki Makaurau.

Aktive Chief Executive Jennah Wootten explains - "Once again, the latest COVID-19 outbreak has had a significant impact on Auckland's play, active recreation and sport sector. The ongoing uncertainty and the associated financial and wellbeing impacts are being felt across the region, with the sector facing numerous and increasing costs associated in its aim to ensure the safe return of play, active recreation and sport.



"The packs will make a huge contribution to community sport in Tāmaki Makaurau and enable Aucklanders to get active again, as quickly as possible."

"We are grateful for the ongoing support from NZCT. This support will positively impact the lives of all involved, particularly our tamariki and rangatahi"

Check us out on Facebook, Twitter or LinkedIn, or visit [www.nzct.org.nz](http://www.nzct.org.nz) to find out more about NZCT.



## 2022 Calendars



Look out for the 2022 calendar which will be with you shortly.

### Useful links

Hospitality New Zealand: <https://hospitality.org.nz/>

HospitalityNet: <https://www.hospitalitynet.org>

Food and hospitality training: <https://www.studyinnewzealand.govt.nz/study-options/programmes/food-and-hospitality/>

Gaming Machine Association of New Zealand: <https://www.gmanz.org.nz/>

Department of Internal Affairs – gambling: <https://www.dia.govt.nz/Gambling>

Health Promotion Agency – minimising gambling harm: <https://www.hpa.org.nz/programme/minimising-gambling-harm>

Ministry of Health – gambling: <https://www.health.govt.nz/our-work/mental-health-andaddictions/gambling>

**the wrap** is a publication for NZCT venue operators. We welcome your comments and feedback about issues raised in this edition or topics you would like covered in the future. Simply speak to your regional manager or contact Don Martin [don.martin@nzct.org.nz](mailto:don.martin@nzct.org.nz)

