

Welcome to Summer and the festive season

It is fair to say that hospitality and class 4 sectors have faced another extremely difficult year in 2022, due to the ongoing impacts of covid, including staffing shortages across hospitality.

Given the gloomy economic outlook, we expect there will be new challenges ahead in 2023.

NZCT's Operations team continue to be here to support you and your gaming operation, as and when required. Please don't hesitate to reach out.

This year's challenges have meant that our grant distributions to the community have been lower than we would have expected or wanted. Despite that, I am proud to share with you that in 2021/22 we distributed \$39.2 million through 1,422 grants to amateur sports clubs, rescue and life-saving services, education, health, the arts and cultural and community groups across New Zealand.

This result would not have been possible without the support, dedication and hard work of you, our venue operators, your managers and staff. A huge thank-you on behalf of everyone at NZCT. We simply could not do this without you.

Best wishes from the NZCT team to you and your families. May you all have a safe, enjoyable and prosperous holiday period.

Mike Knell
Chief Executive

2023 Calendars

Look out for the 2023 calendar which will be with you shortly.



Grants stories

With the help of our partner venues, NZCT makes hundreds of grants every year. Here are two recent grant stories of how NZCT is helping make good things happen.

For more local stories look up our news section at nzct.org.nz



Service desk operating as usual over the holiday period

One of our friendly helpdesk team members will be available on 0800 247 583 throughout the holiday season to respond to your gaming needs.

Image: Sandy and Tegan our customer service team



Banking over the Christmas and New Year period

With the summer holidays almost upon us, it is a good time to highlight banking timeframes over the Christmas and New Year period. As you will be aware, the banking due dates over this period are affected by the public holidays between 24 December and 5 January. The banking due dates are:

- week ending 18 December 2022 due Friday 23 December 2022
- week ending 25 December due Tuesday 10 January 2023
- week ending 1 January 2023 due Tuesday 10 January 2023
- week ending 8 January 2023 due Friday 13 January 2023

However, we urge venues to bank regularly through the period to reduce the risk of theft and most

importantly to reduce the risk of harm to staff from having large amounts of cash on your premises.



Titahi Bay Surf Lifesaving Club

Brett, Paul, Alex and Liam and all the other surf boat fraternity at the club were super excited to hear they will have new equipment to race with”, said Tim Marsden Spokesperson for Titahi Bay Surf Lifesaving Club.

NZCT awarded them \$31,000 grant to help them purchase a new surf boat and related equipment.

“The purpose of the Titahi Bay SLSC is to prevent drowning and injury at Titahi Bay Beach. Each year we volunteer over 1,100 hours of patrol and complete over 300 preventative actions to keep our community safe” adds Marsden



NZCT backs South Island Pasifika & Sports Association

Participants in the South Island Pasifika & Sports Association (SIPSAI) were also thrilled when they learned that NZCT has awarded the organisation a grant of \$9,381 for new playing kits.

“We love seeing our players, especially our juniors, grow ten feet tall as they put on their uniforms and perform their haka to represent their whanau” said Treasurer Shanelle Temaru-Illalio, South Island Pasifika & Sports Association (SIPSAI)

Useful links

Hospitality New Zealand: <https://www.hospitality.org.nz/s/>

HospitalityNet: <https://www.hospitalitynet.org>

Food and hospitality training:
<https://www.studyinnewzealand.govt.nz/study-options/programmes/food-and-hospitality/>

Gaming Machine Association of New Zealand:
<https://www.gmanz.org.nz/>

Department of Internal Affairs – gambling:
<https://www.dia.govt.nz/Gambling>

Health Promotion Agency – minimising gambling harm:
<https://www.hpa.org.nz/programme/minimising-gambling-harm>

Ministry of Health – gambling: <https://www.health.govt.nz/our-work/mental-health-andaddictions/gambling>

Check us out on Facebook, Twitter or LinkedIn, or visit www.nzct.org.nz to find out more about NZCT.



NZCT The wrap is a publication for NZCT venue operators. We welcome your comments and feedback about issues raised in this edition or topics you would like covered in the future. Simply speak to your regional manager or contact Don Martin: don.martin@nzct.org.nz

